



# VOLUNTEER FOR THE ISOKON GALLERY

To volunteer as a Gallery Assistant at the Isokon Gallery, contact [volunteers@isokongallery.co.uk](mailto:volunteers@isokongallery.co.uk)

Gallery Assistants provide an informative and cheerful welcome for all visitors to the Isokon Gallery. They introduce visitors to the exhibition, help them to orientate themselves and generally give them the information they need to ensure an enjoyable and memorable visit.

## Time commitment

Commitment is flexible and may range from a half day every other month to a full day every weekend – whatever you can offer consistently.

Saturday or Sunday, 10.30–13.30 or 13.30–16.30.

The gallery is open every weekend from March to October.

## Venue

[Isokon Gallery](#)  
[London](#)  
[NW3 2XD](#)

[isokongallery.co.uk](http://isokongallery.co.uk)

## **What's in it for you?**

A great opportunity to...

- ... oversee an exhibition space as part of a small team and see a real difference from your involvement.
- ... improve your face-to-face communication, presentation and visitor service skills.
- ... gain an understanding of museum exhibition development and management.
- ... develop other experience and skills that may be of value to you in the job market, and network with heritage and design professionals, including the local National Trust team who are supporting the project.
- ... spend time and learn in historic and inspiring surroundings.
- ... contribute to a wider understanding and appreciation of architecture and design.
- ... and volunteers receive 20% discount in the gift shop.

This role will suit people who have...

- ... an enthusiastic, confident and welcoming manner.
- ... an ability to focus on our visitors' interests and needs.
- ... great customer service and organisational skills.
- ... fluent English.
- ... an interest in heritage, architecture or interior design.

## **What's involved?**

- Providing a warm, friendly welcome (and farewell) to all visitors as the public face of the Isokon Gallery.
- Overseeing all daily operations including opening/closing the space, restocking retail items and any leaflets, and selling a limited range of merchandise.
- With support, developing a good knowledge of the Lawn Road Flats – their history, associated stories, and what the exhibition has to offer – so that all visitors receive accurate, relevant and engaging information to enhance their visit.
- Recognising and sensitively responding to the specific needs of all our visitors (individuals, groups, families) and any special access needs.
- Helping to protect interiors and exhibits from damage with discretion and diplomacy.
- Understanding and communicating key messages, and being an advocate for the Gallery.
- Becoming familiar with and following the Gallery's Health & Safety procedures at all times, and being responsible for the evacuation of visitors in an emergency.
- There may be other activities where we could use your help, and those that can be matched to any specific interests and/or career ambitions.